

Gary Pudles

President & CEO

answerNet

Run *your*  
business  
*your way.*

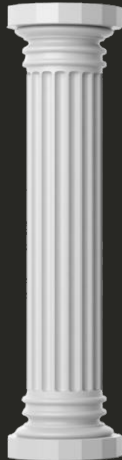
# Our mission:

To provide our customers with the people, services, and technology they need to run their businesses, *their way*.

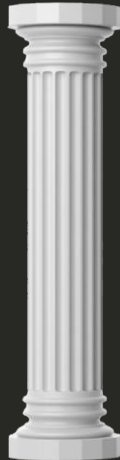
AnswerNet  
.....

helps you build stronger client relationships and become more profitable by *saving & making* you money through:

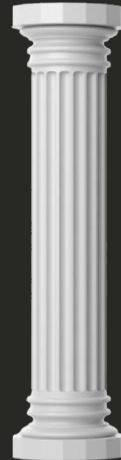
TPV  
Compliance



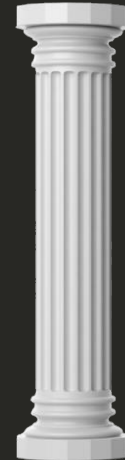
Customer  
Care



Telemarketing



Communication  
Technologies





# TPV Compliance

---

**AnswerNet Third-Party Verification** is made up of *TPV.com*, *VoiceLog*, and *TrustedTPV*.

Using AI business intelligence and analytic reporting, we service over 150 ESCOs through SMS, digital, IVR, and live agent.

To reduce *your risk*, our CECP-certified compliance specialists assist in the evaluation/auditing of all laws & regulations such as TCPA, FCC, FTEC, etc.



# Customer Care



We provide customer service for **Champion Energy** of Houston, TX – a subsidiary of Calpine Energy.

We are proud to say we have been taking care of Calpine's customers for over 15 years.

Using AI technology, our omni-channel support of Champion Energy includes SMS, chat, email, voice, fax, social media, and video chat.



# Telemarketing



As the owner of [telemarketing.com](https://www.telemarketing.com), AnswerNet continues to lead the industry in telemarketing support.

We provide customizable programs designed to increase your profitability through lead generation & qualification, sales support, appointment setting, up-selling/cross-selling, event registration, satisfaction surveys and customer retention programs.



# Technology

---

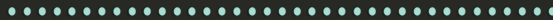
We are a Managed Service Provider (MSP) offering a **VCC cloud platform** which allows you to use *your technology and labor* to service your customers.

Our Learning Management System (LMS) streamlines onboarding, training, new hires & compliance forms.

We are poised to help you effectively and efficiently track the customer journey – *from beginning to end*.

For more information,  
call or text us today at:

800.411.5777



answerNet **25**  
YEARS

[answernet.com](http://answernet.com)