

Disaster Response

Key Benefits

- *Your Business Continues to Operate with Minimal Disruption*
- *Preserve Business Continuity*
- *Keep Your Lines of Communication Open*
- *Keep Staff and Customers Informed*

Key Features

- *Seamless Redirection of Calls and Emails*
- *Fast Scripting and Routing Changes*
- *Optional Product or Supplies Receiving Site*
- *Battery Backup and High Powered Generators*
- *Off-site Data Transfer*
- *Secure Data Backup and Storage*
- *24/7 Automated Response*
- *24/7 Live Agent Coverage*

When disaster strikes and your company's ability to operate is jeopardized, the users, buyers and distributors of your products in other parts of the world will still require timely and accurate communication with your company.

AnswerNet's Disaster Response Services ensure that your calls and relay messages will be answered, even if you and your staff are unavailable during times of crisis.



Inform Callers

AnswerNet can supply vital information to your callers, retrieve messages and provide basic services with pre-recorded messages, voicemail and inbound Interactive Voice Response (IVR). Our easy scripting allows you to alter messages and menu options quickly as circumstances change.

Plan Ahead

AnswerNet's emergency preparedness programs are designed to ensure your business runs smoothly in the event of an emergency or disaster. If your business or location is at risk, we can design a plan-of-action for you that is ready to implement immediately, guaranteeing that your calls will not go unanswered.

When Disaster Strikes

Our Disaster Response Services can seamlessly redirect calls or emails to AnswerNet just before or when disasters occur. Our trained agents take on the role of emergency communicators and can patch calls to anywhere, including employees' homes and cell phones.

