



AnswerNet Services Tailored To Your Needs

- *Answering Services*
- *After-hours/Overflow Call Support*
- *Customer Service*
- *Interactive Voice Response (IVR)*
- *Live Chat*
- *Email Management*

Key Benefits

- *Cost-effective & Efficient*
- *Integrates With Other AnswerNet Live Agent and Automated Solutions*
- *Customizable Monthly Plans*

Key Features

- *Available 24/7/365*
- *Live Agent Call Dispatching*
- *Multilingual Capability*
- *Local and Toll-free Numbers*

Utilities

As a public utilities company, it is imperative that your customers can reach you 24/7. But what do you do when you cannot answer the phone?

AnswerNet can provide you with call center services—from basic answering services to customer service support.



AnswerNet can help make sure you won't miss a vital call from your clients or customers. We provide call center services for many utility service providers, including:

- Electricity Providers
- Natural Gas Companies
- Water and Sewage Municipals
- Energy Providers

Our courteous, well-trained agents can handle your calls promptly and professionally. Agents will act as a seamless extension of your company. All scripting and frequently asked questions can be customized to your exact specifications.

Call us today at 800-411-5777 to request more information about AnswerNet's call center services for the public utilities industry.

