

### AnswerNet Services Tailored To Your Needs

- *Answering Services*
- *Appointment Scheduling*
- *Event Registration*
- *Donation Processing*
- *Customer Care*

### Key Benefits

- *Month-to-month Service Agreements*
- *Uninterrupted Service*
- *Cost-effective*
- *Increases Staffing Efficiency*
- *Seamless Integration with a Variety of Call Center Services*
- *Customized Service to Meet Your Needs*
- *PCI-DSS Compliant*

### Key Features

- *Customized Message Templates*
- *Omni-Channel Communications*
- *Toll-free and Local Numbers for Call Forwarding or Direct Use*
- *Secure Data Backup and Storage*

## Call Center Services for Non-Profits

Non-profits and charities rely on volunteers and contributions to support their organization. They need a cost-effective call center that can not only answer inbound calls from donors, supporters and staff, but also outbound calls to drive donations and fundraisers.

AnswerNet can provide cost-effective, customizable inbound and outbound call center solutions for not-for-profit organizations, helping companies maintain their budget while increasing awareness of their brand's initiatives.



### Non-profit Answering Services

AnswerNet understands the importance of maintaining your charitable brand with professionalism. Our agents will can support your nonprofit's vision, ensuring that all calls are handled with care – whether for inbound fundraising or telethons, or generally assistance with the corporate office's backline.

### Charitable Outbound Donation/Fundraising Support

Our outbound call center services provide the ideal solution for donor support, telefundraising, radiothons and telethons. Our agents are trained to respond to incoming emails, calls, and even text to ensure all donation information is captured accurately, and nurture relationships to increase donor retention.

### Omni-Channel Communications for Nonprofits

In today's world, donors use multiple methods to donate or communicate with the charities of their choice. Rather than just one line of support, AnswerNet can provide several, including: phone, text, social media, email, SMS, and live chat. Our system also supports third-party integration through API, so we can collect donor information is accurately captured and pushed to your nonprofit database in real-time.

