Dealer Locator Services

Key Benefits

- *Direct your Callers to the Nearest Location*
- *Great Value-add to your Existing Services*
- *Language and Dialect Preferences Available*
- *Easy to Set Up*
- *Keeps Your Customers Informed of Temporary Closures and New Store Opening*
- *Gives Your Customer a Direct Way to Find You*

Key Features

- *Electronic Referral Services*
- *Live Agent Customer Service*
- *Inbound Q&A Preferences Get Your Customers to Your Storefront*
- *ZIP Code Preferences Ensure Your Customers Can Find the Closest Location*

When a customer wants to know where they can purchase your products or services, your hours of operation and how to get to your location, they need the information quickly and accurately.

AnswerNet's Dealer Locator Services answer your calls and emails promptly, direct your customers to the closest location to buy your products and put them in touch with the right people to begin using your services.

Our state-of-the-art technology also provides you with additional Electronic Referral Services, enabling your callers to simply enter a ZIP code, State or other pertinent information. The caller is then transferred to the nearest and/or appropriate pre-determined facility, location or person to handle the remaining portion of the call.

AnswerNet agents easily identify the geographic location of the dealer closest to the caller by ZIP code or telephone number. Agents then assist the caller by providing specific directions or the best route for the caller to reach the right location.

AnswerNet agents specialize in Dealer Locator Services for a wide range of businesses, including retailers, distributors and wholesalers, manufacturers, financial services, hotels and restaurants, vehicle repair and servicing, real estate agents and many more.

Dealer Locator Services are quick and easy to set up. Simply supply AnswerNet with a script, or we can customize one for you, provide a few details regarding your company, products and locations and your callers can begin using the service within days.