



AnswerNet Services Tailored To Your Needs

- *Medical Answering Services*
- *Appointment Scheduling*
- *Appointment Reminders*
- *Customer Care*

Key Benefits

- *Month-to-month Service Agreements*
- *Uninterrupted Service*
- *Cost-effective*
- *Increases Staffing Efficiency*
- *Seamless Integration with a Variety of Call Center Services*
- *Customized Service to Meet Your Needs*
- *PCI-DSS Compliant*

Key Features

- *Customized Message Templates*
- *Multiple Delivery Options*
- *Toll-free and Local Numbers for Call Forwarding or Direct Use*
- *Secure Data Backup and Storage*

Medical Answering & Appointment Setting for Animal Hospitals/Veterinaries

There is no telling when a customer will need immediate assistance with their pet. By using AnswerNet, you can ensure your phones are answered by a live agent at a fraction of the cost to staff your office 24/7.

Our friendly, professional agents are available 365 days a year to answer your veterinary office or animal hospital medical calls. Our agents go through a rigorous training process to ensure your calls are handled with the highest level of efficiency and professionalism in the industry.



Uninterrupted Service

AnswerNet has a network of multiple integrated call centers equipped with disaster backup capabilities and call re-routing to secure your critical data and keep your office in contact with your patients at all times.

Multilingual Answering Services

AnswerNet provides multilingual capabilities, including in-house French and Spanish speaking agents. We also have a longstanding relationship with a real-time interpreting service that speaks, reads and writes in more than 150 languages and dialects.

Additional Service Options

Our unique blend of inbound, outbound and automated call center services enables AnswerNet to offer a variety of seamlessly integrated Medical Answering Service options, including Online Appointment Scheduling and Appointment Reminders.

We can even take payments for appointments, tests and prescriptions over the phone or online. AnswerNet's award-winning medical answering services and call center solutions are available throughout the United States and Canada.

